comtrac_

Revolutionising Investigations

for Regulatory/Compliance Agencies

WHY USE COMTRAC ...

Comtrac is a comprehensive, end-to-end investigation and digital report management solution. Comtrac creates a workflow specifically designed for investigators.

1_ ACCELERATE & AUTOMATE
Automates and accelerates compliance and enforcement processes and automatically generates digital reports.

2_ TRANSPARENCY
Mapping evidence to elements of the breach/offence ensures clarity and strengthens the case.

3_ FULLY CONFIGURABLE
Comtrac users are enabled to fully customise forms, tasks, screen terminology and digital report templates.

WE CALL IT ELEMENTISING EVIDENCE™

Investigators around the globe use Comtrac to develop and progress their investigations through the Elementising Evidence™ methodology which delivers efficient, high quality, substantiated digital briefs of evidence.

Through this highly scalable and secure platform, investigators save time, have clear direction and accountable decision-making processes. Comtrac facilitates the closing out of an investigation resulting in automated, consistent investigation statements and digital briefs of evidence.

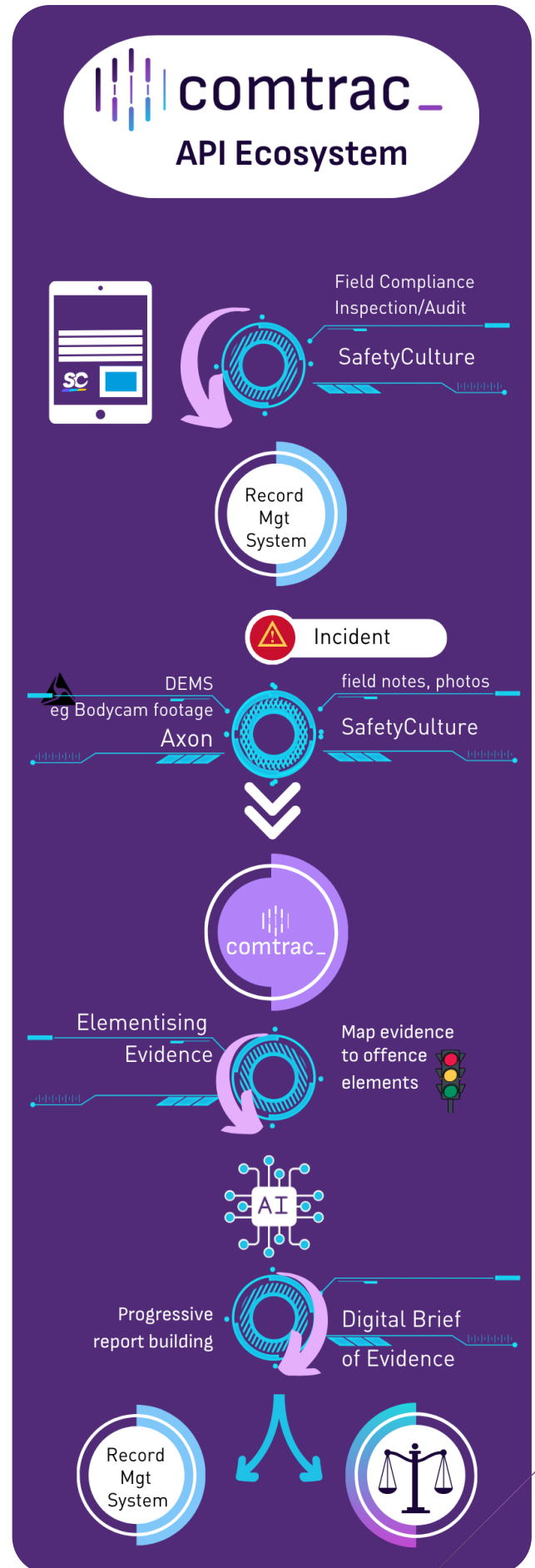## Saving 30% - 60% on Time and Resources

Future-proofing your investigations

Are you ready to start Elementising Evidence™

Our Investigation Specialists can help review your current processes. They have years of experience with businesses or agencies like yours, and are ready with advice on how to improve efficiency and consistency with your investigations.

AI Assisted Mapping

Revolutionising Investigations

_ Comtrac unveils a world-first advancement in the application of AI services within our investigation matrix, setting new efficiency standards.

_ The software processes diverse data types, including video, audio, documents, and images.

_ AI accelerates workflow, enhancing accuracy by automatically mapping evidence against investigation elements.

_ Comtrac's AI streamlines processes, enabling faster data analysis and informed decision-making.

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API Ecosystem

Field Compliance Inspection/Audit
SafetyCulture

Record Mgt System

Incident

DEMS
eg Bodycam footage
Axon

field notes, photos
SafetyCulture

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Elementising Evidence

Map evidence to offence elements

AI

Progressive report building

Digital Brief of Evidence

Record Mgt System

The |I||comtrac_ Partner Ecosystem

Mobile Field Application	Digital Brief of Evidence	Public Safety Technology
SafetyCulture	comtrac_	AXON

Microsoft Partner

THE COMTRAC ECOSYSTEM

_ The ecosystem delivers a stepchange in capability with a set of "Best of breed" solutions. Evidence can be imported in seconds from the Axon or SafetyCulture systems, mapped against elements of the offence and automatically included in the auto-generated digital reports.

_ The system integration delivers significant time saving efficiencies for our customers and a seamless customer experience.

_ The resulting solution is highly configurable, scalable and secure.

SafetyCulture

_ Digitise all the elements of your operations;

_ Capture consistent inspection management data and identify areas of improvement;

_ Share reports and collaborate across working teams;

_ Convert your current paper checklists or Excel spreadsheets into smart inspection forms;

_ Assign an action from an inspection if there's a follow-up task that needs to be done to resolve a flagged item; and

_ Identify trends and Hotspots.

Axon Hardware and Software

_ Seamlessly access and import critical evidence from wearables;

_ Breaking down data silos;

_ Evidence management that keeps getting smarter;

_ New insights at lightning speed; and

_ Sharing made simple.

Comtrac at a glance

ADVANCED INCIDENT/CASE MANAGEMENT

Fully configurable (no-code) platform
Case triage (Priority)
Tailored workload dashboards
Advanced task management & templates
Role based access controls
Configurable forms manager
Alleged parties allegations
Report & brief of evidence designer
Correspondence & attachments
Online user guide & training (Comtrac Academy)
24/7 helpdesk support

SECURITY

Protected level (IRAP) hosting
ACSC Essential 8
ISO/IEC 27001
Australian Government Supplier
Microsoft Certified Partner

SAFETY CULTURE IN-FIELD APPLICATION

Field based mobile application
Capture observations
Take photographs
Record video
Undertake field interviews
Note continuity features
Automatically syncs back to Comtrac
Import field note & attachments to case

THIRD PARTY APPLICATIONS

Comtrac is an API driven application and has out of the box integrations such as:

MS PowerBI
ASIC
Google Maps
Axon
Salesforce
SafetyCulture
DocuSign

Integration with other 3rd party applications are available on request

INVESTIGATION, EVIDENCE AND BRIEF MANAGEMENT

Witness management
Running sheet
Task management
Case exhibit register
AI Assisted Mapping
Forms manager (e.g. Warrants)
Evidence matrix / investigation visulisation
Event chronology
Automatically generate PDF or DIGITAL briefs of evidence
Automated investigators affidavit (Witness statement)

Software Purpose-built to Proactively Identify Intervention Opportunities

Backed by a team with extensive law enforcement, intelligence, software engineering and legal experience, Comtrac is designed by investigators for investigators.

Support Investigators Through Transparency of the Points of Proof

Comtrac automatically pre-populates the regulatory breach/compliance issues that need to be proven. The user-friendly interface allows case elements to be added as required. Comtrac facilitates the easy navigation of the complexities of cross-jurisdiction legislation, and the lawful sharing of information. The software ensures your compliance reports and outputs surpass legislative requirements each and every time.

Capture & Consolidate Case Details

Many case management systems are simply a repository for case details. Comtrac goes further by customising the investigative and compliance workflows and automatically generating digital reports. With increased transparency and regulatory accountability, Comtrac significantly reduces the time and costs spent building digital reports. Using Comtrac supports your team in meeting tight deadlines.

Complete Compliance and Enforcement Activities as you Go

Comtrac provides high-level insights and strategic direction for your compliance officers. Comtrac's methodology accelerates the investigative process, allowing officers to complete compliance inspections that can escalate into a breach of regulation or code. Save time by automating the administrative functions of an investigation.

Key Benefits

Early Intervention

Through increased transparency, instigators can shift their focus to satisfying those elements that need to be proven. This enables investigators to clearly identify obtained or available evidence prior to commencing legal proceedings or administrative action.

Prevention of Harm to People and the Environment

The Elementising Evidence™ methodology allows officers to visualise the strength of compliance inspections, audits and investigations early on to determine if they need to take proactive enforcement action to prevent harm.

A traffic light system allows officers to make critical decisions to issue administrative sanctions (e.g. Improvement Notices). Comtrac captures your compliance activities and allows you to see non-compliance trends. Intervention is the key to reducing any chance of harm to people and the environment.

Improved Comprehension by Officers Assigned to Pre-Existing Investigations

Elementising Evidence™ allows newly assigned investigators to readily identify the evidentiary state of the investigation upon receiving it. This eliminates the time required to review past evidence and ensures that duplicate evidence is not inadvertently sought.

Allows Third Parties to Easily Assess Brief Quality

Comtrac's event chronology and evidence matrix allows third parties with approved access to instantly identify:

- the evidence that proves each offence element
- the source under which evidence was obtained
- the strength and weight of evidence contained
- whether defences or exemptions can be negated
- the relevance of each witness
- the areas where additional evidence is required
- the current risk posed by the potential breach

Auto-Generate Digital Briefs

Whether your preference is digital interactive briefs on the cloud, downloadable e-briefs to external devices or a fully indexed PDF briefs for printing, Comtrac delivers them all.

AUTOMATICALLY GENERATING YOUR FINDINGS REPORTS TAKES MINUTES, NOT DAYS.

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MORE WINS.
LESS TIME

Transform and empower your investigators to build
cases that protect us all from harm.

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