



Contrac.

2024



Company Profile

Comtrac (Investigation Management Australia Pty Ltd t/a)

Comtrac stands at the forefront of the investigation management software industry, revolutionising how investigations are handled worldwide. Born out of the necessity to simplify and speed up compiling consistent briefs of evidence and quality investigation reports, Comtrac has emerged as a beacon of innovation in a field fraught with complexities. Comtrac's application of AI Services to scanning, identifying and mapping evidence to offence elements has been regarded as major innovation towards streamlining the criminal justice process.

Mission

To simplify the criminal justice process through Elementising Evidence™ through AI Services and the automation of the brief of evidence.

Vision

To be the global leader in evidence, investigation, and digital brief management.

Core Values

The foundation of Comtrac's operations is built on core values that guide its interactions and decision-making processes:

- Trusted Integrity
- Proactive Security
- Accountability Growth
- Innovative Collaboration
- Customer-Centric Excellence

How we add value ...



At the core of Comtrac's offerings is the Elementising Evidence™ methodology, a proprietary system that distinguishes Comtrac from traditional case management systems. This approach ensures:

- A structured and thorough investigation process.
- A clear and efficient workflow for investigators.
- Identification and mapping of evidence to offences using AI services
- The generation of final reports and briefs of evidence with a single click.

Delivering on the Value Promise

Comtrac is fully equipped to meet customer demands, demonstrating robust capacity in terms of financial stability, technological infrastructure, human resources, and industry expertise. Our infrastructure is supported by international accreditations such as ISO/IEC 27001 and IRAP Certification, showcasing our commitment to information security management. Additionally, our listing as a cloud-capable seller by the Australian Government Digital Transformation Agency emphasizes our technological readiness and capability to deliver high-quality services.

Our team consists of experienced professionals with extensive law enforcement and software development backgrounds, ensuring a deep understanding of our client's needs and the ability to effectively tailor our solutions.

Founded and operating continuously since 2012, Comtrac is a financially stable company experiencing year-on-year growth. We have an ever-expanding team of 40+ developers, account managers, technical and industry experts, and skilled delivery teams. Headquartered in Brisbane and with offices in Canberra, Melbourne, and Hobart, we have the presence and reach to service a range of clients.

Partnerships and Integrations

Comtrac's software is designed to be flexible and adaptable, integrating seamlessly with an array of systems and platforms, for example:

- Microsoft
- Google Maps
- Salesforce
- SafetyCulture (iAuditor)
- DocuSign
- Axon Evidence

Market Position and Differentiation

Comtrac is recognized for its effectiveness across a wide range of sectors, from government organizations to private sector companies. Its market differentiation is highlighted by :

- Streamlining investigations by, at least, 35% compared to traditional methods.
- Garnering positive testimonials from esteemed organizations such as the Queensland Integrity Racing Commission, Tasmania EPA, NHVR and the Bank of Queensland.

Achievements and Credentials

Comtrac's dedication to maintaining the highest standards in information security and operational excellence is evident through its prestigious credentials:

- Internationally accredited for Information Security Management (ISO/IEC 27001).
- IRAP assessed and can host Australian government work at the PROTECTED level.
- Listed as a cloud-capable seller by the Australian Government Digital Transformation Agency.
- Complies with the Australian Cyber Security Centre's Essential 8 Mitigation Strategy.
- Full and transparent adherence to Australia's Privacy Act 1988, and compliance with the guidelines established in The General Data Protection Regulation 2016 (GDPR) issued by the European Union.
- Recognized as a Microsoft Certified Partner, delivering services through Azure as part of the Microsoft Public Safety and Justice Program.





Future Direction

Comtrac is committed to continuous innovation, exploring new technological advancements to enhance investigation processes and improve evidence management. The incorporation of AI into its systems is a testament to Comtrac's forward-thinking approach, ensuring it remains at the industry's cutting edge

Conclusion

Comtrac's innovative solutions have significantly impacted the investigation management landscape, offering streamlined processes and improved investigation quality. Its commitment to excellence, coupled with a strong focus on security, integrity, and customer satisfaction, positions Comtrac as a trusted partner in the investigative process, paving the way for a future where investigations are more efficient and effective.





MORE WINS. LESS TIME

Transform and empower your investigators to build cases that protect us all from harm.

ABN: 88 159 058 241



1300 292 939



innov8@comtrac.com.au